Library Computer Learning Center Expands

We’ve grown! The Library Computer Learning Center (LCLC) has more than doubled in size this summer. Thanks to University tech fee funds, we now have 56 new workstations, as well as two new instructor’s computers. But, the LCLC is more than a computer lab. If your students need help using Microsoft Office Products, SPSS, WebCT, the Internet, e-mail, or online Library resources, the LCLC is the place to come. We always have knowledgeable, friendly staff on duty to provide you with one-on-one assistance.

Our computers offer:

• 19-inch monitors
• Highly adjustable, ergonomic computer desks (seven designed for wheelchair access)
• DVD drives, CD-RW drives, and zip drives
• Microsoft Office XP
• SPSS
• Web browsers
• Software manuals
• Color and B&W printing

Faculty who occasionally need a place to bring a group of students for hands-on computer instruction are welcome to schedule a class meeting in the LCLC. The LCLC is divided into two separate electronic learning spaces. One area can accommodate 32 students, and the other 24 students. Each area has an instructor’s computer station that can be used to control all of the computers in the area. So, instructors can easily display a computer screen to the entire class, distribute files, and more with our Net Support School instructional software. The LCLC works very well as place to help students set up and log into their WebCT class accounts, demonstrate web sites, and work on class research projects. For more information, or to schedule the LCLC for a class meeting, contact Preston White at p.white@csuohio.edu or ext. 2377. Or, just stop by to see our expanded LCLC facility adjacent to the Reference area on the first floor of the Library.

—Bruce Jeppesen

A Wealth of New Electronic Resources

The University Library hosts a wide array of new electronic resources that will be of interest to many departments. The costs for these resources are paid for by the Library or OhioLINK and are only available through the Library website. They are not accessible through search engines such as Google that search the Internet for free resources. An online version of this list with links to the resources mentioned and all access points is available at <http://www.ulib.csuohio.edu/eresources>.

• Cambridge and Oxford University Press Journals — OhioLINK has added online full text access to 150 Cambridge University Press and 154 Oxford University Press journals (accessible from the Library’s list of e-journals).

• Films for the Humanities & Sciences — The Digital Media Center at OhioLINK has purchased, digitized, and made available for viewing or

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Antiques Roadshow Uses Resources From the Cleveland Memory Project

PBS’s popular Antiques Roadshow will inaugurate its new season on September 15th with a show from Cleveland. Postcard images from Walter C. Leedy Junior’s postcard collection will be featured in the first hour. Dr. Leedy’s postcard collection is in the process of being digitized and mounted to the Library’s Cleveland Memory Project where they may be viewed at <http://www.clevelandmemory.org/postcards/>. This work is being performed by our Digital Production Unit staff, who created the images the Antiques Roadshow will use.

—William Barrow

The Cleveland Antiques Road show will air on PBS (WVIZ Channel 25) on September 15, September 22, and September 29 at 8:00 p.m.
An increasing number of web-accessible research materials are available through CSU’s SCHOLAR online catalog. You can search by title, subject, or keyword, and launch your full-text electronic resource directly from a hyperlink in SCHOLAR. In addition, you can further refine your search by limiting the result set to ebooks, online databases, or websites. Run your search, then choose “Limit” and select your preferred format from the material type drop-down list. It’s even easier in keyword searching mode – you can apply a material type limit in advance, before running the search.

—David Lodwick

Construction continues on a new, state-of-the-art viewing room for the Library’s Multimedia Center. It is expected to be complete by the end of fall semester 2003. The new room, which will be located next door to the current viewing room on the Library’s third floor, will triple the seating capacity of the current room and allow greater accessibility for students with disabilities. The expanded seating capacity will allow faculty to schedule viewing sessions of DVDs, videos, and 16mm films for entire classes. Groups of students will also be able to schedule the room for make-up viewing sessions or research.

For more information about the viewing room, call the Multimedia Center at ext. 9337.

—Jeffery Beuck

Multimedia Center Begins Construction on New Viewing Room

Students and Faculty Express Greater Satisfaction with University Library!

During the spring semester, thousands of randomly selected higher education students and faculty across the country received an e-mail invitation to answer a series of questions regarding perceptions about their library’s services. George Lupone, Associate Library Director, administered the survey at CSU in both spring 2002 and spring 2003. Lupone said, “The results from the 2003 survey show that the students and faculty are very satisfied with the service they receive in the Library. Because our users expressed some concerns about service on the 2002 survey, the Library staff rallied to improve service quality during the last academic year. According to the 2003 survey, their efforts were noticed. The Library now has a reputation for dependable courteous service.”

Students and faculty also expressed satisfaction with the Library facility. The community space for group learning and group study received rave reviews. In 2002, the Library staff created group study areas on the 4th floor that have proven to be very popular with students. The new instruction rooms, complete with smart boards, overhead projection, and laptops connected to the wireless campus network, are increasingly scheduled by faculty.

Library will focus on faculty concerns

The Library will now direct attention on two lingering concerns of the faculty: the collection and making electronic information easily accessible for independent use. Cleveland State University’s participation in LibQUAL+ is an important step for the Library in creating a culture of assessment. The survey showed that our faculty and students wanted better service, and the staff successfully addressed their concern. Now we will turn our attention to improving access to the collections. Library users need to be assured that their input leads to improvements.

During the coming year, the Library will add more shelving to properly house the book collection, keep attractive book jackets on the books to protect them, spend more money on re-binding heavily used items, and begin an inventory to clean up misleading catalog records. Better display of new books and casual reading areas are also in the works.

LibQual+ Survey Winner

Shuoshi Sun, Philip Patrick, and Michael Tallhamer were selected as the winners of the LibQUAL+ library survey drawing. Each winner had a choice of a $100 gift certificate to either Amazon.com or the CSU bookstore, provided by the Friends of the Cleveland State University Library. Shuoshi Sun, pictured here, is an international student from China and is a graduate student in business. He said that the Library is very useful to him and appreciated having the opportunity to express his opinions about the Library through the LibQUAL+ survey. He also feels that “the LibQUAL+ survey is a good way to get the feedback from students and faculty.”

—Glenda Thornton

New Limit Feature on Scholar

The space that was formerly used as storage for Special Collections and University Archives has been cleared to make room for the new viewing room. Completion of the viewing room is set for the middle of December.

—Jeffery Beuck

Students and Faculty Express Greater Satisfaction with University Library!
OhioLINK Milestones

Library users in Ohio are extremely fortunate to have access to the leading library consortium in the world. Nowhere else in the world do scholars have available such outstanding collection of resources comprising 33 million volumes and over 90 research databases—more than the collections at Harvard or Yale! And these collections are heavily used. This past year alone, OhioLINK filled over 700,000 Pcirc requests and has filled more than 4,000,000 Pcirc requests since its inception ten years ago.

To complement OhioLINK Pcirc, another OhioLINK circulation service went live as of July 1st this year — Pickup Anywhere. The Pickup Anywhere feature will allow OhioLINK users to request circulating library materials from their home library to be picked up at another library where they might be visiting. For example, suppose an undergraduate at CSU lives in Akron. This student might order a book from OSU at the CSU University Library, but pick it up at the University of Akron Bierce Library. This feature should be a real enhancement for distance learners, commuters, and others who live closer to an OhioLINK institution other than the one where they study or work.

—Glenda Thornton

OhioLINK Central Catalog Sports a New Look

The University Library recently added its two millionth item, but still not every academic resource is available locally. If your search in the SCHOLAR online catalog comes up empty, transfer your search to the OhioLINK Central Catalog, a compendium of holdings at dozens of college and university libraries throughout Ohio. The central catalog (http://olc1.ohiolink.edu) received a makeover this summer, with new colors and a new user interface. Also, this fall the CSU online catalog, SCHOLAR, will sport a new look as well, with added features and improved navigation. Look for it at <http://scholar.csuohio.edu>.

—David Lodwick

University Library Personnel News

Ken Burhanna has joined the Library staff recently as the Instructional Design Librarian. Ken previously worked as an English instructor at Kent State University. Jeffery Beuck, formerly a systems specialist at Kent State University’s College of Education, has been hired as the Library’s Computer/Multimedia Technician. Jeff recently received the Outstanding Technical Services to CSU Library Users award at the Library’s 5th annual Celebration of Achievement. The Library is also pleased to announce that David Lodwick, who worked as a systems librarian at Stow-Munroe Falls Public Library, has joined the Library as a Systems Librarian.

Fulbright Research Award

Beginning on September 1, 2003, Cleveland State University Library will host Judit Gerencser, a librarian at the European Documentation Centre in Szombathely, Hungary, and a Fulbright Research Scholar.

A graduate of Berzenyi Daniel College in 2000, Gerencser studied three different programs: library and information science along with having a major in the English language and a minor in European Studies. She began to work with her degree three years into her major in the European Documentation Centre. Her areas of specialization include information processing, information retrieval, information services, cataloging, Internet, classification, and web site planning.

Gerencser’s proposed project will be to research all available documents about the history of Cleveland with reference to Hungarian immigrants in hopes of creating a catalog that will act as a link between documents at the Cleveland Hungarian Heritage Museum and Library and other existing documents found elsewhere. The Hungarian-American Commission for Educational Exchange will support her five-month grant in the United States.

—Carol Zsulya & Elham Sliman
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downloading about 800 films from the distributor Films for the Humanities and Sciences. For more information, contact the Library’s Multimedia Center at 687-9337.

• LSTA Grant Titles — OhioLINK, along with OPLIN and InfoOhio that represent Ohio’s public and school libraries, has obtained a LSTA grant to provide these resources to all Ohio libraries represented by these three organizations:

• Chadwyck-Healey package: Twentieth-Century English Poetry, Twentieth-Century American Poetry, Twentieth-Century African-American Poetry, American Drama, Early American Fiction, Bibliography of American Literature. These databases contain the full text of standard works in the field. The Chadwyck-Healey package will be available later this fall.

• Newsbank: contains the full text of many newspapers including several important Ohio titles: Akron Beacon Journal (1984-), Cincinnati Enquirer (1999-), Cleveland Plain Dealer (1991-).

• And two encyclopedias: the Encyclopedia Britannica (both the academic and school editions) and the Enciclopedia Universal in Spanish.

• Columbia Guide to Digital Publishing — An online guide to digital publishing, including creating, processing, producing, protecting and preserving content in digital form whether the content is delivered as print, e-book, or on the web.

• Physical Education Index — An index of journal articles from the 1970s in the field of physical education. This index is available on the Education Portal and from the list of indexes.

• Criminal Justice Abstracts — This index with abstracts covers comprehensively the field of criminology: crime, offenders, victims, juvenile delinquency, police, courts, correction, and crime prevention. The abstracts are taken from over 500 journals as well as dissertations, new books, and reports of public and private agencies around the world. This index is available on the Social Work Portal and the library’s list of indexes.

• Columbia Grangers World of Poetry — A standard source for locating poems in anthologies. It also contains the full text of many of the most popular poems. Accessible on the English Subject Portal and through SCHOLAR.

• Hoover’s Online — A major source of business information that provides overviews, brief histories, financial information, brand names, and chief competitors for public and private companies, nonprofit and government organizations. It also includes a section on IPO filings. Accessible on the Business Subject Portal and through SCHOLAR.

• Annals of American History — The full text of over 2,000 primary documents on United States history from 1493 to the present.

• Past Masters — The full text of selected ancient and modern philosophers is now available in the Internet version.

The following resources will be available later this fall:

• Music Collection — This new JSTOR collection contains the back runs of 31 major journals dedicated to scholarly music research. As with all JSTOR collections, the most recent years are not included.

• PsycArticles — The full text of 50 American Psychological Association journals beginning generally with 1988.

• ERIC E-Subscribe — This ERIC electronic document service on the Internet provides the full text of ERIC documents (Eds) from 1996 forward. Earlier documents are accessible through the microfiche collection.